

State Govt. delivers various services to its citizens. To deliver these services, it requires physical documents to verify identity and address of the citizens. These Proof of Identity (PoI) and Proof of Address (PoA) documents have to be submitted physically by the resident and verified by the departments before delivering the services. This process of documents submission and verification adds to the process time and its inefficiency.

UIDAI has developed services of e-KYC, whereby the data captured on the Aadhaar card can be fetched electronically by Govt. department/ entity based on biometric authentication. In this process the individual, whose KYC details are being fetched, authorizes the UIDAI to release his KYC details to the service provider. Based on the data received electronically, the need for electronic data for those aspects is not there, thus benefiting the citizens.

State Govt. has setup infrastructure of Aadhaar based Demographic and Biometric Authentication of residents in coordination with UIDAI. The establishment of authentication infrastructure has also enabled the State Government to provide electronic Know Your Customer (eKYC) services wherein the basic demographic data like Name, Address, Gender, DoB and photograph of the resident can be obtained directly from UIDAI based on Aadhaar authentication.

The eKYC is being used by Directorate of Government Printing and Stationary (DGPS) in the process of name, religion, date of birth change for citizens and by Department of Registrations and Stamps for Registration of Leave and License agreements. The Integration of eKYC is further being planned by various departments to make service delivery more efficient and simplified for the citizens. eKYC service can also be used to bring the G2C service delivery to the doorstep of the citizen with self-service mode implementation. This will be possible through One Time Password (OTP) authentication in eKYC.